

Custom Table Guide

1. Definitions

1.1 “Custom Table” means any non-ServiceNow provided table created or installed by or on behalf of Customer on the ServiceNow platform and used for any purpose, including the creation of a custom application, unless such table is specifically exempt.

1.2 “Custom Table Fields” means any non-ServiceNow provided field created by on behalf of Customer within a Custom Table.

1.3 “Bundled Custom Tables” means Custom Tables included as an express entitlement with the purchase of a subscription product.

1.4 “Exempt Tables” means a Custom Table extended from any of the ServiceNow tables in Section 2 below.

2. Exempt Tables

Customer is entitled to extend each of the below ServiceNow tables up to 1,000 times. Extending any of the below ServiceNow tables more than 1,000 times requires a subscription to either a Now Platform® App Engine product or any ServiceNow product that includes Bundled Custom Table entitlement.

cmdb_[*]	scheduled_data_import	sys_portal_page
cmn_location	sf_state_flow	sys_report_import_table_parent
cmn_schedule_condition	sys_auth_profile	sys_transform_script
dl_definition	sys_dictionary	sys_transform_map
dl_matcher	sys_filter	sys_user_preference
kb_knowledge	sys_hub_action_type_base	sysauto
sc_cat_item_delivery_task	sys_import_set_row	syslog
sys_choice		

*Any ServiceNow table with the prefix cmdb_

3. Custom Table Field Limitations

Each Custom Table is limited in the number of Custom Table Fields that may be created. The number of Custom Table Fields entitled on each Custom Table is determined by the Now Platform® App Engine Package or Table Type as indicated below.

Table Type	Maximum Custom Table Fields
Bundled Custom Tables	50
Exempt Tables	50

4. Mobile Studio

Use of Mobile Studio with Custom Tables requires a subscription to the Now Platform® App Engine product or an express Custom Table entitlement that is granted with the purchase of another ServiceNow subscription product. All Customers are entitled to use Mobile Studio on all ServiceNow provided tables.